

Insurance Product Information Document

Company: Coplus

Product: Tenants Liability Insurance

Coplus is a trading name of Motorplus Limited. Registered in England and Wales with Company No. 03092837.

Head Office: Floor 2, Norfolk Tower, 48-52 Surrey Street, Norwich, NR1 3PA.

Registered Office: Speed Medical House, Eaton Avenue, Buckshaw Village, Chorley, Lancashire, PR7 7NA.

Motorplus Limited is authorised and regulated by the Financial Conduct Authority (309657)

This document is a summary of cover highlighting the main features and benefits as well as the general conditions and exclusions of this policy. Full terms and conditions can be found in the policy wording. You will also receive a policy schedule showing the specific details of your policy and the cover(s) you have selected. Please take some time to read the policy documents when you receive them. It is important that you tell us as soon as possible if any of the information is incorrect.

What is this type of insurance?

This Tenants Liability Insurance policy provides cover for you and any member of your family permanently residing with you in a rented property as tenants in respect of accidental damage to your landlord's property.

What is insured?

The policy will offer the following basis of settlement following damage caused by you:

- ✓ replace the damaged landlords property as new;
- ✓ pay for cost of replacing the damaged item as new;
- ✓ pay the cost of repairing the item;
- ✓ home is a domestic dwelling with its garages and domestic outbuildings.

The maximum amount that can be claimed in any 6 month policy period is £5,000.

What is not insured?

- ✗ claims over the limit of £5000;
- ✗ the first £100 of each and every claim is payable by you;
- ✗ Damage caused by: -
 - fire or smoke
 - lightning
 - earthquake
 - explosion
 - escape of Water
 - storm or flood
 - malicious damage, theft or attempted theft
 - falling trees/branches/satellite dishes
 - subsidence, heave or landslip
- ✗ property owned by you or in your custody or control not belonging to your landlord;
- ✗ damage to property of unoccupied for more than 30 days or more;
- ✗ claims arising from deliberate actions by you or anybody associated with you;
- ✗ Claims submitted to us past 30 days of event that gives rise to the claim;
- ✗ Deductions for wear and tear if the landlords property is not maintained and in a good state of repair;
- ✗ Cleaning, altering, repair and restoration;
- ✗ Damage to valuables, money, vehicles and craft;
- ✗ Damage caused by wear & tear, settlement, shrinkage, vermin, insects, domestic pets, damp, dry and wet rot, weather or atmospheric conditions or anything that happens gradually.



Are there any restrictions on cover?

- ! cost of repair/replacement of any undamaged items that form part of a pair/set or part of a common design;
- ! you must not undertake any repairs to the landlords property without insurers prior agreement;
- ! you must take steps to reduce further loss or damage or injury;
- ! you must not admit any liability or responsibility or negotiate or settle any aspect of any claim without the insurers permission to do so in writing;



Where am I covered?

You are covered in respect of a private dwelling that you rent as tenants located in the United Kingdom, the Isle of Man and the Channel Islands.



What are my obligations?

You must provide full and accurate information to all questions asked. Your answers must be true to the best of your knowledge and belief. Your answers will form part of the statement of facts on which your policy will be based. If you become aware that information you have given us is inaccurate or has changed, you must inform us as soon as possible. Failure to do this may invalidate your policy and claims may not be paid.



When and how do I pay?

The company from whom you have purchased this insurance will advise you the methods by which you can pay your premium.



When does the cover start and end?

Your cover will start and end on the dates stated in your policy documents.



How do I cancel the contract?

If you decide that for any reason, this policy does not meet your insurance needs then please return it within 14 days from the date of purchase or the day on which you receive your policy documentation, whichever is the later. On the condition that no claims have been made or are pending, the premium will be refunded in full. If you wish to cancel after the 14 day cooling off period, please contact the organisation from whom you bought your policy.