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### 1. We are regulated by the Financial Conduct Authority (FCA)

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The FCA is the independent watchdog that regulates financial services. **G. Moore & Co. Limited** is authorised and regulated by the Financial Conduct Authority. Our financial services register number is 657524

Our **permitted business** is : **Insurance Sales** You can check this on the FCA's Register by visiting the FCA's website [www.fca.org.uk/register](http://www.fca.org.uk/register) or by contacting the FCA on 0800 111 6768

We have a duty to 'Act to deliver good outcomes for retail customers' and the information which follows is to help you understand our products & services and to support you at every stage throughout the duration of the policy.

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### 2. Product & Services

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\* We only offer the RAC for Breakdown cover.

We will have asked you some questions to assess your demands & needs. We will select the level of cover based on your answers. We will supply you with a summary of cover document and a policy booklet if required.

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### 3. What will you pay us for our services ?

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Our standard administration fee is £5.00. Examples of when this applies are listed below along with other fees that may apply during the policy period. Here at G. Moore & Co. there are no hidden charges. The only extra costs that could apply are if you make a change to your policy ie. If you increase your cover from Roadside to Roadside & Recovery.

Fees include:

£5.00	-	To set up a new policy & at the renewal of the policy.
£5.00	-	To process mid term adjustments i.e. – change of vehicle or change of cover etc. *
£10.00	-	To cancel a policy.
£10.00	-	For any missed or late payments

\* This admin fee is in addition to any additional charges that the insurance company may charge.

NOTE - All return premiums will be net of commissions.

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### 4. Cover option levels we offer

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The following levels of RAC cover are available :-

Roadside	-	£44.99
Roadside & Recovery	-	£54.99
Roadside, Recovery & Home Start	-	£74.99

Note : The RAC policies cover the 'vehicle' not the 'person'.

As stated in Section 2, we will ask you some questions to make sure we only offer you a product that is beneficial to you. You need to ask yourself - Do I really need it ? & Is it value for money ?

